

Dorian Staten, Front End Developer

Webster, TX | (713) 538-5264 | dastaten@gmail.com | [Portfolio](#) | [LinkedIn](#)

Professional Summary

Front-End Developer with experience in HTML, CSS, JavaScript, WordPress, React, and Tailwind CSS. Proven ability to create responsive, visually appealing user interfaces while collaborating effectively in agile teams. Strong problem-solving, communication, and continuous learning mindset. Adept at translating designs into high-performance, cross-browser compatible web applications.

Skills

HTML, CSS, JavaScript, WordPress, React, Tailwind CSS

Experience

Paper.li, Switzerland (remote) | 2013 - 2022

Head of Customer Care

- Promoted to a leadership role overseeing all customer support operations and initiatives in recognition of exceptional performance and commitment to service excellence
- Spearheaded the redesign and ongoing maintenance of the company's WordPress support website, ensuring an intuitive and user-friendly knowledge base for customers to access self-help resources
- Personally resolved escalated, high-impact customer issues requiring advanced troubleshooting and diplomacy

City of Baytown, Texas | 2002 - 2011

Web Developer

- Promoted from PC Technician to Web Developer role in recognition of technical aptitude and problem-solving abilities
- Spearheaded the redesign, development, and maintenance of the organization's primary website, which earned the prestigious 3CMA Savvy Award in 2010 for outstanding user experience and visual design
- Website redesign initiative resulted in cost savings of approximately \$50,000 by eliminating the need for outsourced web development services